

Initiatives

Paradise Advertising & Marketing

- Annual Advertising Media Strategy (excludes event, local/regional marketing)
- Destination Brand Evolution (positioning, identity, logo, etc.)
- New Brand Campaign Creative Concept
- Website Review & Recommendations

Right Minds

Creative Assets to Supplement Paid Campaign & Other CAPC Initiatives

MEDIA STRATEGY

TARGET

Promote visitation during key time periods across the key target
 markets, utilizing a media mix that will reach each audience efficiently

CONQUEST

 Grow awareness to the destination by placing compelling creative in front of the right audiences when they are considering other competitive destinations.

INSPIRE

 More focused effort to reach consumer during the early part of the planning process and inspire them to visit

CONSISTENCY

Employ an "always on" strategy for paid search and social media to provide
 solid base to support all campaigns



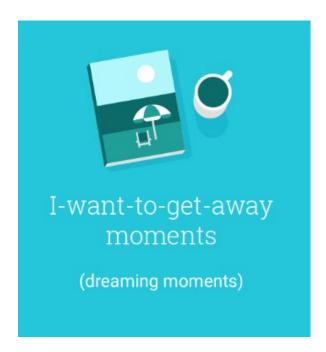
MEDIA STRATEGY

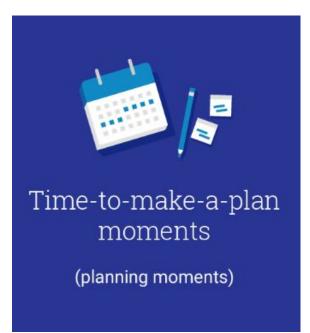
THE EVOLVING CUSTOMER JOURNEY

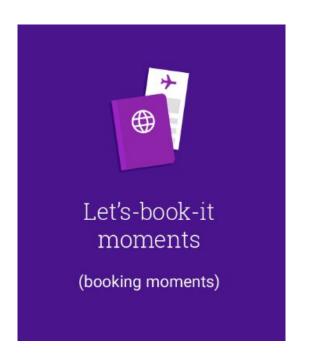


MEDIA STRATEGY

MOMENTS THAT MATTER







MEDIA PLAN OVERVIEW - KPIs

MEDIA KPIs

- Awareness (dreaming/inspiration)
- Website Visitation
- Click Through Rate
- Engagement Metrics for Paid Social
 - Engagement metrics include likes, comments, shares, saves

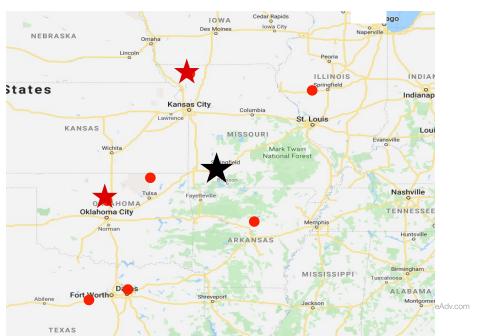


MEDIA PLAN OVERVIEW - MARKETS

TARGET MARKETS

Target markets were chosen based on our research culled from TripAdvisor, Expedia, Google Analytics and visitation data, and are recommended as they have the most potential for longer stays, repeat visitation, and more spend in-market. Those markets are:

- Dallas/Ft. Worth
- Kansas City
- Oklahoma City
- Tulsa
- St. Louis
- Little Rock



MEDIA PLAN OVERVIEW - TARGETING

TARGET DEMOGRAPHIC

Primary target: Adults 25-64 with HHI \$75K+

Specialty targets:

- Millennials (Adults 25-40)
- Seniors
- Weddings

INTEREST TARGETING

- Food/Culinary
- Shopping
- Nature/Outdoor
- Soft Adventure







MEDIA PLAN OVERVIEW - COMPETITIVE DESTINATIONS

COMP SET:

- Hot Springs
- Bentonville/Rogers
- Fayetteville
- Little Rock
- Branson
- Memphis





San Antonio, TX, USA

Las Vegas, NV, USA

Other Destinations Viewed - Out of State



MEDIA PLAN OVERVIEW - FLIGHTING

CAMPAIGN DATES

With consideration to the seasonality of the destination, best times to visit, and opportunity to drive quality visitors, as well as the average 30-45 day booking window we see for Eureka Springs, we recommend the following campaign dates:

Spring/Summer Campaign:

- In-Market: 2/24-6/28 (18 weeks)
- To Impact: March through August

Fall Campaign:

- In-Market: 9/14-11/8 (8 weeks)
- To Impact: October through mid-December

MEDIA TACTICS

- With a strong focus on conquest targeting, we are utilizing that tactic wherever possible, reaching people currently in-market for travel, with our key media partner's valuable first-party data
- Always-on paid search and paid social elements as a base to the digital plan
- Leverage Arkansas Tourism's co-op programs that align with our target audiences
- Create a strong presence in key target markets with a synergistic traditional media mix
- Establish a stronger presence with destination weddings in the most important online touchpoints brides use for planning



DIGITAL MEDIA PLAN





PAID SEARCH



Always-on paid search campaign with strategic keywords to allow ideal prospects to be targeted at the exact moment they are looking for what your destination has to offer.

Our Paid Search Campaign Manager will execute and optimize your campaign throughout the year.

- Google Ads is one of the most measurable online channels
- Hyper-targeting to audiences you most want to reach
- Targeted and qualified traffic leads to higher conversion rates than organic traffic
- Complements other marketing channels
- Creative Unit: Keywords and Copy
- Dates: 2/24-11/29

FACEBOOK/INSTAGRAM

Social media marketing continues to be an important part of any integrated marketing plan, with more and more users spending time on mobile devices, and video content being an effective way for destinations to showcase their brand.

facebook Ads

Facebook & Instagram In-Feed Social Posts intensify the likelihood that your destination will be shared with a friend. As consumers engage with your brand, an indirect relationship is being formed. The more engaged your audience is, the more likely they are to convert.

Your campaign will:

- Promoting awareness and traffic to site
- Target broad audience and niches such as culinary, mountain biking, shopping, and outdoors
- Retarget those who engage or watch a portion of videos, leverage look-a-like audiences, and optimizing to content with most engagement.
- Creative Unit: Images, Video Content as needed
- Dates: 2/24-11/29



ADARA

ADARA offers people-based insights for travel companies and destinations. With their direct relationships with over 200 major travel brand, Adara reaches relevant audiences with proprietary travel data as they are in-market for travel.



Targeting:

- Reach consumers in geos showing travel behavior intent/interest in competitive destinations
- Reach those looking at flights into area airports for stays longer than 3 nights

Tactics: Includes smart retargeting, prospect targeting, and contextual targeting. Video, native and display.

Also to include at no cost Impact Snapshot showing spend in-market generated from campaign.

- Creative Unit: :15/:30 video, IAB standard banners, and native assets
- **Dates:** 2/24-6/28
- Estimated Impressions: 3,078,835









TRIPADVISOR

TripAdvisor is the world's largest travel site, where users are looking for inspiration on where to travel.



- Key strategy & tactic for TripAdvisor is conquest targeting, reaching travel intenders when they are considering other destinations.
- Targeting to Foodie and Outdoor TA segments
- Leveraging TripAdvisor Rove, reaching people visiting TripAdvisor and looking at your content or competitors', and then retargeting them wherever they are on the web
- Tactics:
- Using a combination of display and native units.
- Creative Unit: 300x250, 300x600, 728x90, 320x50, Native elements
- **Dates:** 2/24-6/28
- **Impressions:** 937,500

ARKANSAS TOURISM MONTHLY E-NEWSLETTER





- Reaching engaged travelers interested in all there is to see and do in Arkansas
- Monthly e-newsletter to 137,000 opt-in subscribers
- Guaranteed Top Row Placement
- Clicks are driven directly to your site
- E-newsletter has an average open rate of 14.6%
- Your participated in 2018 (July, Aug and Sept) and there was a higher than average open rate of 18%, with 1,374 users clicking to your site from the 3 emails.
- March materials due 3/5
- Creative Unit: Image and copy
- **Dates:** 4/7, 5/12, 6/9
- **Impressions:** 411,000



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- Reach consumers in geos showing travel behavior intent/interest in competitive destinations
- Reach those looking at flights into area airports for stays longer than 3 nights

Tactics: Video, native and display.

Also to include at no-cost Impact Snapshot showing spend in-market.

Creative Unit: :15/:30 video, IAB standard banners, and native assets

Dates: 9/14-11/8

Estimated Impressions: 3,078,835

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ARKANSAS TOURISM MONTHLY E-NEWSLETTER





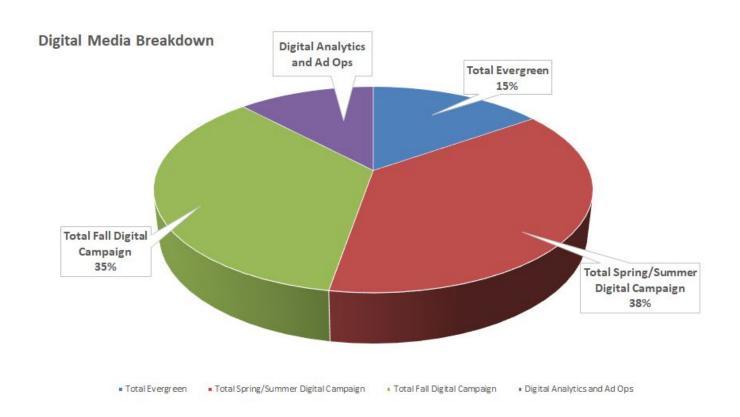
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- Monthly e-newsletter to 137,000 opt-in subscribers
- Guaranteed Top Row Placement
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- Your participated in 2018 (July, Aug and Sept) and there was a higher than average open rate of 18%, with 1,374 users clicking to your site from the 3 emails.

• Creative Unit: Image and copy

Dates: 10/13

• **Impressions:** 137,000

DIGITAL MEDIA BREAKDOWN





TRADITIONAL MEDIA PLANNING





TRADITIONAL MEDIA STRATEGY AND TACTICS

Today's "traditional media" wasn't traditional less than a decade ago.

The average American subscribes to 3+ subscription services. In 2019 streaming surpassed cable, with 613 million subscribers.

Spotify has about 65M users, and is expected to overtake Pandora sometime in 2020.

With that in mind, to best reach our millennial target, we will employ a combination of Hulu and Spotify running concurrent with the Spring and Fall campaigns.

We also believe a strong traditional media strategy is rooted in synergy, with media working together to surround the target customer as they go about their day.

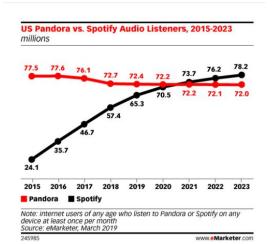
We are recommending creating a "takeover" into 2 key markets, Kansas City and Oklahoma City.

Spring: Kansas City Fall: Oklahoma City

Additionally, we will leverage print coop programs with Arkansas Tourism targeting our core audiences.

SPOTIFY





- Media Type: Streaming Audio
- Targeted to Millennials 25-40 with travel, podcast listening and health/lifestyle interests.
- Creative Unit: :15 and :30 audio spots
- Spring: 2/24-3/15, 3/30-4/19
- Fall: 9/14-10/25
- Estimated Impressions: 405,000

HULU



- Media Type: Streaming Video
- Targeted to Millennials A25-40 with HHI \$75K+, Foodies, Outdoors/Nature and Shopping.
- Creative Unit: 15 and :30 TV spot
- Spring: 2/24-3/15, 3/30-4/19
- Fall: 9/14-10/25
- Impressions: 526,316





SOUTHERN LIVING CO-OP



- Media Type: Co-op Print
- Travel Directory Ad in Regional coop: TX, TN, MS, AR, MO, OK, LA, + Midwest (KY, IL, MI, OH, WI, WV)
- Added Value Reader service in-book and online at SLVacations.com (client to receive leads)
- Creative Unit: Travel Directory Ad 1/6 page
 - o 4C (2.25" x 4")
- May Issue

On-Sale: 4/18
 Materials: 2/18
 Space: 2/13

Regional Circulation: 1,108,000



ROADRUNNER

ROGORUNNER MOTORCYCLE TOURING & TRAVEL®



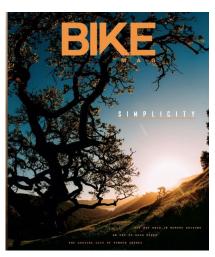
- Media Type: Co-op Print
- National publication for upscale motorcycle touring & travel enthusiasts
- Creative Unit: Half-page 4C
 - Horizontal, non bleed 7.28" x 4.59"
- March Issue

On-sale: 3/5
 Materials: 1/22
 Space: 1/15

• Circulation: 85,000

BIKE MAGAZINE





- Media Type: Co-op Print
- Publication for the avid mountain bike rider.
- Creative Unit: Half-page 4C
 - Non bleed 8" x 4.8125"
- September Issue

On-sale: 9/11
 Materials: 7/25
 Space: 7/10

• Circulation 49,000



KSHB NBC Action News 4



TODAY



• :30 spot schedule running in key programming; Today Show, Jeopardy, Tonight Show, Sunday Today with Willie Geist.

Creative Unit: :30 TV spot

 Dates: Spring (3 weeks on, 2 off) 2/24-3/15, 3/30-4/19, 5/4-5/24 (9 weeks total)

Estimated 200 spots

• Estimated Impressions: 1,351,100



DIGITAL BILLBOARDS



- Media Type: OOH
- Three high profile boards in Kansas City on major interstates:
 - o #6111 on I-70
 - o #6115 on I-70
 - #6113 on I-435
- Creative is up for 8 seconds and rotates with 6 other advertisers in loop
- Creative Unit: Digital Boards 14'x48'
- Dates: 3/16-4/5, 4/13-4/26 (5 weeks)
- Impressions: 4,420,625

Kansas City Takeover - Radio



Radio endorsement campaign in top rated Classic Hits radio station in KC, 94.9 KCMO

- Endorsement by popular Morning Show talent, Kelly Urich, with live :60 endorsement spots every day in the morning show during flight.
- :30 produced brand spot to run in all prime dayparts (Morning Drive, Daytime, PM Drive, and Weekends)
- Creative Units: :30 produced brand spot and copy points for
 :60 live endorsements

Dates: 3/16-4/26

• Estimated Impressions: 1,415,400



KFOR NBC 4



- Media Type: TV
- :30 spot schedule running in key programming; Today Show, Jeopardy, Tonight Show, Sunday Today with Willie Geist
- Estimated 125 spots
- Creative Unit: :30 TV spot
- Dates: Fall 9/14-11/8 (8 weeks)
- Estimated 125 spots
- Impressions: 1,153,200

DIGITAL BILLBOARDS



- Media Type: OOH
- 4 high-profile boards in key areas of OKC:
 - #9301 5221 N. Western
 - #9302 150th & Kelly in affluent Edmund
 - #9004 Broadway Extension .6 mi north of 63rd
 - New digital poster #9304 NW Expressway
- Creative Unit: Digital Bulletins: 14'x48'
 Digital Posters: 12'x25' and 12'x24'

Dates: 9/14-11/8

Impressions: 2,532,022

Oklahoma City Takeover: Radio





Radio endorsement campaign in top rated Classic Hits radio station in KC, 92.5 KOMA

- Endorsement by popular Morning Show talent, Lisa Sykes, with live :60 endorsement spots every day in the morning show during flight.
- :30 brand spots running in all prime dayparts (Morning Drive, Daytime, PM Drive, and Weekends)
- Creative Unit: :30 produced brand spot and copy points for :60 live endorsements

• Dates: 9/21-11/1

• Estimated Impressions: 3,551,400



THE KNOT & WEDDINGWIRE.COM

- Annual Featured Listings in Reception/Venues when people are doing searches for weddings in Arkansas, on both sites
- Guaranteed placement on first page of search
- Creative Unit: April
- Dates: 1 year posting when deliverables are available



PINTEREST WEDDINGS

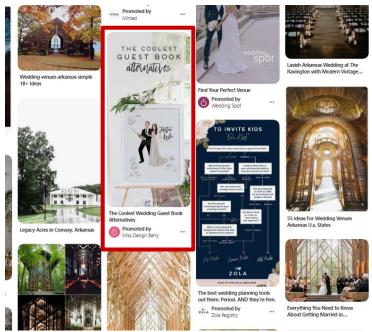
Pinterest is the top search platform for weddings inspiration for brides

- Promoted Pins for destination weddings and honeymoons
- Managed and optimized by our paid social campaign specialists

• Dates: 2/24/20-12/27/20

Impressions: TBD







Original Logo







Comparison





Original Website





Dining

Eureka Springs can satisfy anyone's appetite for everything from down home southern food to romantic, candlellt dinners. Award-winning restaurants serve savory Czech-German dishes, authentic Italian cuisine and spicy East Indian fare. You'll find Mediterranean, Chinese, Irish,



Find a Room

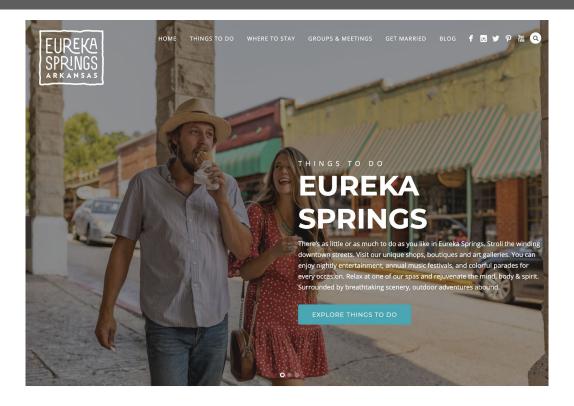
Pack your bags & we'll provide the bed! Cozy up in a historic downtown 8&B or hotel, motel, a romantic private suite or cottage, or a cabin in the woods. And if you want to spend the night in a treehouse, in a cave, or with a tiger in your back yard we have that too!



Things to Do

Experience the history, beauty, and charm of this Victorian Village. With over 100 unique shops & galleries, Eureka Springs is a shopper's paradise. Relax at one of the numerous spas around the city or visit a 500-acre wildlife refuge. Take a 2-hour zipline tour through an Ozark

Updated Website



Secluded and peaceful with winding mountainside streets, Eureka Springs, Arkansas has flair like no other town. Streets are lined with Victorian homes hugging cliff sides, and the entire downtown area is on the National Register of Historic Places. Eureka Springs, Arkansas has block after block of one-of-a-kind shops, boutiques, fine art



MAGAZINE ADVERTISING

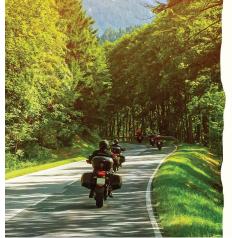


TRAILS BUILT TO SHRED.

MADE IN



EurekaSprings.org



SCENIC TWISTIES.

MADE IN



EurekaSprings.org





MAGAZINE ADVERTISING



Your Eureka Moment Awaits!



Over 50 gay-owned businesses • Luxurious lodging Relaxing spas • Exquisite dining • Great live entertainment Energetic nightlife • World-class art community Unique celebrations and events • Fun outdoor activities and SO MUCH MORE!

EurekaSprings.org 🚹 🖸 👽 📵







Your Eureka Moment Awaits!

What draws people to Eureka Springs are the things they can't find or experience anywhere else. Visit us online today to find out why Eureka Springs truly is a one-of-a-kind destination!



Plan your getaway today, contact Karen Pryor, CTIS at 866-947-4387 or karen@eurekasprings.org

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DIGITAL BILLBOARDS



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DIGITAL ADVERTISING - BIKING









DIGITAL ADVERTISING - DINING

UNFORGETTABLE FLAVORS.











DIGITAL ADVERTISING - FISHING









DIGITAL ADVERTISING - OUTDOOR









DIGITAL ADVERTISING - SHOPPING









DIGITAL ADVERTISING - WEDDINGS











MAGAZINE ADVERTISING



































